

Out-of-State Student Grievance Contact Information

Alabama

Alabama Commission on Higher Education
PO Box 302000
Montgomery, AL 36130-2000
<http://ache.edu/>

Alaska

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
<https://acpe.alaska.gov/ConsumerProtection>

Alaska Office of Attorney General Consumer Protection Unit
1031 W. Fourth Avenue, Suite 200
Anchorage, AK 99501
http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street
Room 260
Phoenix, AZ 85007
<https://ppse.az.gov/complaint>

Arkansas

Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
114 East Capitol Ave
Little Rock, AR 72201
<http://www.adhe.edu/>

California

California Bureau of Private Postsecondary Education
P.O. Box 980818
W. Sacramento, CA 95798-0818
http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, CO 80202
<http://highered.colorado.gov/Academics/Complaints/default.html>

Connecticut

The Office of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
<http://www.ctohe.org/studentcomplaints.shtml>

Connecticut Department of Consumer Protection
165 Capitol Avenue
Room 110
Hartford, CT 06106
<https://portal.ct.gov/DCP/Complaint-Center/Complaint-Forms-and-Procedures>

Delaware

Delaware Department of Education
Higher Education Office
John G. Townsend Building
401 Federal Street
Dover, DE 19901
dheo@doe.k12.de.us

Delaware Attorney General
Fraud Division
820 N. French Street, 5th floor
Wilmington, DE 19801
<https://attorneygeneral.delaware.gov/fraud/cpu/>

District of Columbia

District of Columbia Office of the State Superintendent of Education,
Education Licensure Commission
810 First Street, NE
2nd Floor
Washington, DC 20002
<http://osse.dc.gov/service/public-complaints>

Florida

Florida Commission on Independent Education
325 W. Gaines Street
Suite 1414
Tallahassee, FL 32399-0400
<http://www.fldoe.org/policy/cie/file-a-complaint.stml>

Georgia

Georgia Nonpublic Postsecondary Education Commission
2082 E. Exchange Pl. #220
Tucker, GA 30084-5334
<https://gnpec.georgia.gov/student-complaint-forms>

Hawaii

Hawaii State Board of Education
PO Box 2360
Honolulu, HI 96804
http://hawaii.gov/dcca/ocp/consumer_complaint

Idaho

Idaho State Board of Education
650 West State Street
PO Box 83720
Boise, ID 83720-0037
http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp

Illinois

Illinois Board of Higher Education
431 East Adams, 2nd Floor
Springfield, IL 62701-1404
Institutional Complaint Hotline: (217) 557-7359
<http://complaints.ibhe.org/>

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62706
<https://cforms submission.ilattorneygeneral.net/>

Indiana

Indiana Commission on Proprietary Education
Attn: Director of Regulatory Compliance
302 W Washington Street, Room E201
Indianapolis, IN 46204
<http://www.in.gov/cpe/2329.htm>

Iowa

Iowa College Aid
603 E. 12th Street, 5th Floor
Des Moines, IA 50319
<https://www.iowacollegeaid.gov/content/constituent-request-review>

Kansas

Kansas Board of Regents
1000 SW Jackson Street, Suite 520
Topeka, KS 66612-1368
http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process

Kentucky

Kentucky Council on Postsecondary Education
1024 Capital Center Dr. #320
Frankfort, KY 40601-7512
http://cpe.ky.gov/campuses/consumer_complaint.html

1024 Capital Center Drive
700 Capitol Avenue
Frankfort, KY 4060

<http://ag.ky.gov/civil/consumerprotection/complaints/Pages/forms.aspx>

Louisiana

Louisiana Board of
Regents PO Box 3677
Baton Rouge, LA 70821-3677

<http://www.ag.state.la.us/consumers/>

Maine

Maine Department of Education
Complaint Investigator
23 State House Station Augusta, ME 04333-0023

<https://www.maine.gov/doe/about/contact/complaint>

Maine Attorney General Consumer Protection Division
6 State House Station
Augusta, ME 04333

http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Maryland

Maryland Higher Education
Commission 6 N. Liberty Street
Baltimore, MD 21201

https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx

Maryland Attorney
General Consumer
Protection Division 200
St. Paul Place
Baltimore, MD 21202

<https://www.oag.state.md.us/Consumer/complaint.htm>

Massachusetts

Massachusetts Department of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108

<http://www.mass.edu/forstufam/complaints/complaints.asp>

Michigan

Michigan Department of Labor & Economic Growth
Office of Postsecondary Services
Proprietary School Unit Staff

201 N. Washington Sq.
Lansing, MI 48913
<https://www.michigan.gov/lara/>

Minnesota

Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108
<http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Minnesota Attorney General's Office
1400 Bremer Tower
445 Minnesota Street
St. Paul, MN 55101
<http://www.ag.state.mn.us/Office/Complaint.asp>

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211
<http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf>

Mississippi Commission on Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211-6453
<http://www.mccb.edu/pdfs/pg/PSComplaintForm.pdf>

Missouri

Missouri Department of Higher Education
205 Jefferson Street
PO Box 1469
Jefferson City, MO 65102-1469
<https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf>

Montana

Montana University System
Office of the Commissioner of Higher Education
2500 Broadway
PO Box 203201
Helena, MT 59620-3201
<http://www.mus.edu>

Montana Department of
Justice Office of Consumer
Protection 2225 11th Avenue
PO Box 200151
59620-0151
<http://www.doj.mt.gov/consumer/>

Nebraska

Nebraska Coordinating Commission for Postsecondary Education
PO Box 95005
Lincoln, NE 68509-5005

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

Nebraska Department of Education Certification Investigations'

Office PO Box 94933

Lincoln, NE 68509

<http://www.education.ne.gov/CC/instructions.html>

Nebraska Attorney General
Consumer Protection Division

2115 State Capitol

Lincoln, NE 68509

<https://ago.nebraska.gov/>

Nevada

Nevada Commission on Postsecondary Education

3663 East Sunset Road

Suite 202

Las Vegas, Nevada 89120

http://cpe.nv.gov/Students/Students_Home/

New Hampshire

New Hampshire Higher Education Commission

101 Pleasant Street

Concord, NH 03301-3494

<http://www.education.nh.gov/highered/colleges/index.htm>

New Jersey

State of New

Jersey PO Box 542

Trenton, NJ 08625

<http://education.nh.gov/highered/compliance-allegation.htm>

New Jersey Department of Labor and Workforce

Development 1 John Fitch Plaza

PO Box 110

Trenton, NJ 08625-0110

http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf

New Jersey Division of Consumer Affairs

124 Halsey Street

Newark, NJ 07102

<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

New Mexico

New Mexico Higher Education

Department 2048 Galisteo Street

Santa Fe, NM 87505

<http://www.hed.state.nm.us/institutions/complaints.aspx>

New York

New York Office of College and University
Evaluation New York State Education Department

5 North Mezzanine

Albany, NY 12234

<http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

North Carolina

The University of North Carolina General
Administration Post-secondary Education Complaints
c/o Assistance Director of Licensure and Workforce
Studies 910 Raleigh Road
Chapel Hill, NC 27514

<http://www.northcarolina.edu/?q=complaints>

North Carolina Community College System
Office of Proprietary School Licensing and Services
5016 Mail Service Center
Raleigh, NC 27699-5016

<http://www.nccommunitycolleges.edu/proprietary-schools>

North Carolina Consumer Protection
Attorney General's Office
9001 Mail Service Center
Raleigh, NC 27699-9001

<http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx>

North Dakota

North Dakota Department of Career and Technical Education
State Capitol - 15th Floor
600 E. Boulevard Ave. Dept. 270
Bismarck, ND 58505-0610

<http://www.nd.gov/cte/>

North Dakota Consumer Protection
Division Office of Attorney General
Gateway Professional Center
1050 E. Interstate Ave. Suite
200
Bismarck, ND 58503-5574

<http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf>

Ohio

Ohio Board of Regents
30 East Broad Street, 36th floor Columbus, OH 43215-3414

<https://www.ohiohighered.org/students/complaints>

Ohio State Board of Career Colleges and

Schools 30 East Broad Street, Suite 2481
Columbus, OH 43215
<http://scr.ohio.gov/Portals/0/PDFs/psr63.pdf>

Ohio Attorney General
Consumer Protection
Section 30 East Broad
Street, 14th floor Columbus,
OH 43215
<https://www.ohioattorneygeneral.gov/Files/Forms/Forms-for-Consumers/ConsumerComplaintForm3292012-pdf>

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway
Suite 200
Oklahoma City, OK 73104
<https://www.okhighered.org/current-college-students/complaints.shtml>

Oklahoma Office of the Attorney General
Consumer Protection Unit
Attn: Investigative
Analyst 313 NE 21st
Street Oklahoma City,
OK 73105
<http://www.ok.gov/oag/Legal Resources/Forms and Publications/>

Oregon

Oregon Office of Degree
Authorization 1500 Valley River
Drive, Suite 100
Eugene, OR 97401
<http://www.oregonstudentaid.gov/oda-doc/ODA%20Student%20Complaint%20Form.pdf>

Oregon Attorney General
Financial Fraud/Consumer Protection Section
1162 Court Street NE
Salem, OR 97301-4096
<https://www.doj.state.or.us/consumer-protection/>

Pennsylvania

Pennsylvania Department of
Education 333 Market Street, 10th
Floor Harrisburg, PA 17126-0333
<https://www.education.pa.gov/Pages/Accessibility.aspx>

Office of Attorney General
Bureau of Consumer
Protection 14th Floor,
Strawberry Square

Harrisburg, PA 17120

https://www.attorneygeneral.gov/Quick_Links/Pennsylvania_Attorney_General_Complaint_Forms/

Puerto Rico

Puerto Rico Council on Higher

Education PO Box 1900

San Juan, PR 00910-1900

<http://www.de.gobierno.pr/>

Puerto Rico Department of

Justice PO 9020192

San Juan, PR 00902-0192

<http://www.justicia.pr.gov/>

Rhode Island

Rhode Island Board of Governors for Higher Education

Shepard Building

80 Washington Street

Providence, RI 02903

<http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf>

Rhode Island Department of Attorney General

Consumer Protection Unit

150 South Main Street

Providence, RI 02903

<http://www.riag.state.ri.us/homeboxes/Consumer.php>

South Carolina

South Carolina Commission on Higher Education

1122 Lady Street, Suite 300

Columbia, SC 29201

http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/license/Complaint_Procedures_and_Form.pdf

South Dakota

South Dakota Board of Regents

306 E. Capitol Ave, Suite 200

Pierre, SD 57501-2545

South Dakota Office of Attorney General

Division of Consumer Protection

1302 E. Hwy 14 Suite 3

Pierre, SD 57501-8053

<https://atg.sd.gov/complaintform.aspx>

Tennessee

Tennessee Higher Education Commission

404 James Robertson Parkway, Suite 1900

Nashville, TN 37243

[https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/Complaint_Form_\(Rev._12.16\)_1-26-17.pdf](https://www.tn.gov/content/dam/tn/thec/bureau/student_aid_and_compliance/dpsa/Complaint_Form_(Rev._12.16)_1-26-17.pdf)

Texas

Texas Workforce Commission
Career Schools and Colleges
101 East 15th Street, Room 226-T
Austin, TX 78778-0001

<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, TX 78752

<http://www.thecb.state.tx.us/>

Office of the Attorney General
Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548

<https://www.texasattorneygeneral.gov/cpd/consumer-protection>

Utah

Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, UT 84111

<http://consumerprotection.utah.gov/complaints/index.html>

Vermont

Vermont Department of Education
State Board of Education
120 State Street
Montpelier, VT 05620-2501

<http://education.vermont.gov/index.php>

Virginia

State Council of Higher Education for Virginia
101 N. 14th St., 9th Floor
James Monroe Building
Richmond, VA 23219

<http://www.schev.edu/index/students-and-parents/resources/student-complaints>

Washington

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98504-3430

<http://www.wsac.wa.gov/protecting-education-consumers>

Washington State Office of the Attorney General

1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx>

West Virginia

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E., Ste 700
Charleston, WV 25301-2800
<http://www.wvhepc.edu/wp-content/uploads/2015/01/Complaint-Form2.pdf>

West Virginia Office of the Attorney General
Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789
<http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf>

Wisconsin

Wisconsin Educational Approval Board
4822 Madison Yards Way
Madison, WI 53705
<https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx>

Wyoming

Wyoming Department of Education
2300 Capitol Avenue
Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050

Wyoming Attorney General's Office
Consumer Protection Unit
123 Capitol Building
Cheyenne, WY 82002
<https://sites.google.com/a/wyo.gov/wy-ag/cpu/consumer-complaints>